

A black and white photograph of an American flag, showing the stars and stripes, waving in the wind. The flag is the background for the entire page.

NIU

NORTHERN
ILLINOIS
UNIVERSITY

**PUBLIC ACT 96-0133:
SURVEY OF SERVICES AND PROGRAMS
FOR VETERANS, ACTIVE MILITARY
PERSONNEL, AND THEIR FAMILIES**

AUGUST 2010

PROGRAMS AND SERVICES PROVIDED BY NORTHERN ILLINOIS UNIVERSITY

Campus contact for coordination of services for veterans and military personnel:

Kelly S. Wesener, Ed.D.
Assistant Vice President for Student Services
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Phone: (815) 753-6102 Fax: (815) 753-0856
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Academic Advising

Contact Person: Michelle Pickett
Associate Director of Academic Advising
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Academic Support/Tutoring

Contact Person: Shevawn Eaton, Ph.D.
Access Director
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Campus Social Events

Contact Person: Anna Stevens
Coordinator for Veterans and Military
Personnel Student Services
Northern Illinois University
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Career Services

Contact Person: Cindy Henderson
Executive Director of Career Services
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Counseling

Contact Person: Micky Sharma, Ph.D.
Director of Counseling & Student
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Disability Services

Contact Person: Melanie Thompson
Director of Access-Ability Resources
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Phone: (815) 753-9734
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Employee Assistance

Contact Person: Chad Glover
Human Resource Representative
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Financial Aid Assistance Counseling

Contact Person: Inali Saghu
Associate Director for Financial Aid
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Health Services

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Mentoring

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Orientation

Contact Person: Denise Rode
Director of First Year Experience and
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Transition Assistance

Contact Person: Missy Gillis
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Tuition Assistance Counseling

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Student Lounge

Contact Person: Jill Zambito
Director of Off Campus and Non-Traditional
Student Services
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Coordinator for Veterans and Military Personnel Student Services: Anna Stevens

Programs or services designed for veterans or active duty personnel and their families:

- Admissions Office
- Counseling Center
- Disability Service Office
- Financial Aid Office
- Student Center
- Orientation
- University 101 courses for veterans

Programs or services available to veterans, active duty personnel, and spouses or dependents:

- Veterans educational resources
- Veterans Club
- Advisement
- Orientation
- Tutoring

Support services and referral provided:

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs

Tracking retention and goal completion: NIU currently does not track retention of goal completion of veterans and military personnel

Professional development training related to veterans or active duty personnel available to administrators and faculty: Educational program is being implemented

IDENTIFICATION AND COMMUNICATION

Methods to identify new veterans or active duty personnel:

- Admission process
- Financial aid process
- Orientation

Communication methods used to inform currently enrolled veterans or active duty personnel:

- Advisor
- College catalog
- E-mail
- Mailing
- Print advertisement
- Web-based advertisement

ACTIVE DUTY POLICIES AND PROCEDURES

Accommodations for students called to active duty during the semester:

- Tuition and fee refund policy
- No accommodations are made for family members

Mid-semester withdrawal: If called to active duty during the semester, the semester will be recorded as a withdrawal. Students may also work with individual faculty to complete classes

ADMISSION POLICIES AND PROCEDURES

Military credit: NIU accepts military credit

ACE Guide to the Evaluation of Educational Experiences in the Armed Services: NIU uses the guide in determining and accepting credit for upper division courses only

Defense Activity for Non-Traditional Education Support (DANTES) credits: Accepted for for upper division courses only

SERVICE AND PROGRAM USAGE

Service	User*	08-09 Usage	Projected 2013-2014	Projected 2018-2019
Academic Advising	Veteran	91	105	121
	Military	23	27	31
Academic Support/Tutoring	Veteran	32	37	43
	Military	8	9	11
Campus Social Events/Student Organization		40	46	53
Career Services	Veteran	188	216	249
	Military	48	55	64
Counseling	Veteran	97	111	128
	Military	25	29	33
Disability Services	Veteran	81	93	107
	Military	21	24	27
Employment Assistance	Veteran	81	93	107
	Military	21	24	27
Financial Aid Assistance	Veteran	318	366	421
	Military	81	94	108

Service	User*	08-09 Usage	Projected 2013-2014	Projected 2018-2019
Health Services	Veteran	487	560	643
	Military	125	143	165
Mentoring Program		0	30	35
Orientation	Veteran	86	99	113
	Military	22	25	29
Tuition Assistance and Counseling	Montgomery GI	408	469	540
	IL National Guard	46	53	61
	IL Veterans Grant	405	466	536
	Post 9/11	49	56	65
Transition Assistance	Veteran	11	12	14
	Military	3	3	4
Student Lounge	Veteran	27	31	36
	Military	7	8	9

*NIU does not provide services to family members of military personnel or veterans.

SURVEY PREPARATION AND PUBLICATION

This survey may be accessed at: <http://www.niu.edu/veterans/index.shtml>

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