Preparing to Teach & Manage Your Classroom Effectively

Sarah Klaper, University Ombudsperson
Preparing to Teach & Manage Your Classroom Effectively

Sarah Klaper, University Ombudsperson
AWESOME!

☐ Excellent
☐ Very Good
☐ Satisfactory
☐ Marginal
Make Connections, BUT Establish Boundaries Too
The Civility Spectrum – When Incivility Erupts

- Annoyance
- Minor Disruption
- Significant Disruption
- Aggressive Challenge
- Physical/Mental Distress or Threats
So, how do you deal with problems?
-- Model the behavior you seek.
* Decide when to deal with situation
* **ASSUME GOOD MOTIVES 😊**
* Be assertive

* Seek support
* Decide when to deal with situation
* **ASSUME GOOD MOTIVES** 😊
* Be assertive

* Seek support
Little Bits of Goodness
KEEP CALM AND LOVE THE PROFESSOR
Preparing to Teach & Manage Your Classroom Effectively

Sarah Klaper, University Ombudsperson