

# Alicia M. Schatteman

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## Core Competencies

**Leadership** - Achieves desired organizational results by encouraging and supporting the contribution of others; a proactive and positive team player who acts with a sense of urgency and leads by example; sets and communicates clear goals. The ability to lead, multi-task, and remain calm in the midst of highly tense situations; crisis management skills. Holds self and others accountable for responsibilities; focuses on results and measuring attainment of outcomes. Fosters long-term learning and development of others through coaching, managing performance and mentoring; has a genuine desire to develop others and help them succeed.

**Management** – Nearly four years of academic administration experience and 10 years of professional administrative experience including four years as a nonprofit executive director. Clearly presents written and verbal information; communicates effectively internally and externally adhering to a communications plan that supports organizational goals.

**Collaboration** - Works collaboratively with students and colleagues at all levels in a large, complex institution, as well as with various external communities, to facilitate positive and collaborative processes and initiatives coupled with measurable programmatic deliverables. Treats colleagues, staff, and students with respect; resolves conflicts respectfully, in a timely manner; negotiates effectively; provides effective feedback to colleagues/employees.

**Diversity, Equity, and Inclusion:** Experience designing, delivering, evaluating and/or leading activities, programs and services related to student engagement and success including institutional access, diversity, inclusion, multiculturalism, and/or intersectionality in a higher education setting. Demonstrated experience effectively working and establishing rapport with diverse populations inclusive of gender, race/ethnicity, religion, country of origin, sexual orientation, class, veteran status, and disability.

**Strategic** – Develops and implements a plan in support of organizational strategic direction. Demonstrates an understanding of the link between job responsibilities and overall organizational goals and needs.

**Integrity and Honesty** – Demonstrates a resolute commitment to and respect for the core values of the organization, setting an example of professionalism and ethical propriety.

**Creativity and Innovation** – Develops new insights into situations and questions conventional approaches; encourages new ideas and innovations; designs and implements new, cutting-edge programs/processes.

## Education

### ***Graduate Certificate in Higher Education Administration (2018)***

Department of Counseling, Adult and Higher Education; College of Education, Northern Illinois University

### ***Ph.D. in Public Administration (2009)***

[School of Public Affairs and Administration](#), Rutgers University, Newark, New Jersey

Dissertation: “Municipal Performance Reporting: Determinants of Excellence”

### ***Master of Science in Communications Management (2005)***

[Newhouse School of Public Communications](#), Syracuse University, Syracuse, New York

### ***Master of Arts in Canadian and Indigenous Studies (1997)***

[School for the Study of Canada](#), Trent University, Peterborough, Ontario, Canada

Thesis: “An Economic Impact Study of the Bruce Trail, Ontario”

### ***Bachelor of Social Science (Honours) in Public Administration (1994)***

Université d'Ottawa/University of Ottawa, Ottawa, Ontario, Canada

## *Alicia M. Schatteman*

### Academic Appointments

#### School of Public and Global Affairs, College of Liberal Arts and Science Northern Illinois University, DeKalb, IL

- Associate Professor, joint faculty member with the Center for Nonprofit and NGO Studies and Department of Public Administration (2016-present)
- Assistant Professor, joint faculty member with the Center for Nonprofit and NGO Studies and Department of Public Administration (2010-2016)

#### Department of Public Management

#### John Jay College of Criminal Justice, New York, NY

- Visiting Assistant Professor (2009-2010)

#### School of Public Affairs and Administration

#### Rutgers University, Newark, NJ

- Instructor (2007-2009)

### Leadership Appointments at Northern Illinois University

#### Provost Fellow, Office of the Provost: July 2021-present

The role of the Provost Fellow is to primarily facilitate faculty leadership development initiatives including the creation of a new faculty leadership development program and assist with executing the MAC Academic Leadership Development Program in the Division of Academic Affairs.

#### Director, Center for Nonprofit and NGO Studies: July 2020 - present

I am the chief academic and administrative officer, accountable directly to the Dean of the College of Liberal Arts and Science. I am responsible for the proper functioning of the center as an instructional, research, and community engagement unit. I manage the \$400,000 budget of the center from university appropriations and manage an additional \$25,000 in grants and earned revenue through contracts and professional development fees. I oversee student recruitment into the major, minor and certificate programs. I supervise two full-time staff, graduate assistants, and undergraduate assistants. I also teach one course per semester. As Center director, I serve on the College Senate. I lead and supervise engagement with numerous community partners, lead the Center's Nonprofit Advisory Committee, and represent the Center on the Steering Committee of the DeKalb County Nonprofit Partnership. I also manage the Center's marketing and engagement efforts. I manage curriculum development and instructional assignments. I initiated and managed the accreditation of our undergraduate program with the Nonprofit Academic Centers Council (NACC). I created the Community Engagement House, a living-learning community in NIU's Grant Hall. I direct our consulting and applied research projects, earning an average of \$15,000 per year. I work with the NIU Foundation to raise program and scholarship funds, over \$20,000 since 2020. I produced the Center's first [annual report](#) (2019) and the Center blog <https://nngo.news.niu.edu/>. I developed new MOU with [Thrive Collaborative Center](#) in Aurora, IL to support social entrepreneurs. I worked to develop a new undergraduate certificate in Grant Writing.

#### Acting Director, Center for Nonprofit and NGO Studies: July 2019 - June 2020

I served as the chief academic and administrative officer, accountable directly to the Dean of the College of Liberal Arts and Science after the departure of the Director. Managed the curricular approval process to add three new courses. Earned \$10,000 in contracts and professional development fees. Expanded Advisory Committee from 6 to 15 with 50% alumni.

#### Acting Chair, Department of Public Administration: January - June 2019

I served as the chief academic and administrative officer, accountable directly to the Dean of the College of Liberal Arts and Science. I supervised three staff and a graduate assistant. Oversaw a departmental budget of \$1.2 million. Supervised the recruitment, admissions, and curriculum for the Master's in Public Administration program, with about 150 students. I also served on the College Curriculum Committee. Oversaw the launch of the new [online MPA program](#). Developed new model of community-engaged MPA capstone course.

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## Training for Academic Administrators

### *Ten Skills for Agile Leadership (September-December 2021)*

Presented by [Agile Strategy Lab](#), University of North Alabama and the Strategic Doing Institute

### *Engagement Academy for University Leaders (September-October 2021)*

Presented by the [Engagement Scholarship Consortium](#)

### *Seminar for Department Chairs (February 23-March 2, 2021)*

Presented by the [Council of Colleges of Arts and Sciences](#)

### *Appreciative Inquiry for Coaching and Feedback (November 15, 2019)*

Presented by the [Center for Values-Driven Leadership](#), Benedictine University, Lisle, IL

### *Values-Based Academic Leadership Institute (October 18-19, 2019)*

Presented by [Success for Higher Education](#), Chicago, IL

### *Seminar for Department Chairs (July 11-13, 2019)*

Presented by the [Council of Colleges of Arts & Sciences](#), Milwaukee, WI

### *Mid-American Conference Academic Leadership Development Program (2018-2019)*

To develop, prepare, and enhance their ability to be effective academic leaders. One of three fellows chosen from Northern Illinois University.

## Professional Experience

### **Executive Director** [Montclair History Center](#), Montclair, NJ (2001-2005)

Responsible for all aspects of nonprofit operations including program development, museum management, financial management, volunteer and staff management, fundraising, and communications. Increased general operating support by 24%. Lead strategic planning efforts.

### **Communications Director** [New Jersey Historical Society](#), Newark, NJ (1999-2001)

Responsible for membership relations and media relations including donor database management.

### **Program and Marketing Specialist**, County of Middlesex, [Division of Historic Sites and History](#), Piscataway, NJ (1997-1998)

Developed public programming and marketing for East Jersey Old Town Village historic site, worked with community members to increase awareness of the site and developed a volunteer management program.

### **Tourism Coordinator** [City of Kawartha Lakes](#) (formerly County of Victoria) Ontario, Canada (1995-1997)

Developed marketing strategies to promote tourism in the County.

## Publications

### Summary of Publications

	1st/Sole Author	Other	Total
Journal Articles	5	9	14
Book Chapters	7	2	9
Other Publications	14	2	16
	26	13	39

### Peer-Reviewed Articles

- Schatteman, A. and Liu, L.Y. 2022. "Measuring What Matters: Comparing Costs and Performance of Municipal Libraries and Library Districts", [Public Library Quarterly](#).
- Schatteman, A. and Liu, L.Y. 2020. "Embracing Technology: An Undergraduate Nonprofit Course to Improve Digital Literacy and Maximize Student Engagement" [Journal of Nonprofit Education and Leadership](#) Vol. 10, No. 1.

## *Alicia M. Schatteman*

- Schatteman, A. and Liu, L.Y. 2019. “Relationship between Capacity and Use of Performance Information in Nonprofit Arts Organizations”. [\*American Journal of Arts Management\*](#). 7(10).
- Deslatte, A., Schatteman, A., and Stokan, E. 2019. “Handing Over the Keys: Local Nonprofit Economic Development Corporations and their Implications for Accountability and Inclusion” [\*Public Performance and Management Review\*](#) 42(1): 90-114.
- Powell, E., Winfield, G., Schatteman, A. & Trusty, K. 2018. “Collaboration Between Practitioners and Academics: Defining the Pracademic Experience”. [\*Journal of Nonprofit Education and Leadership\*](#). 8(1): 62–79.
- Schatteman, A. and Waymire, T. 2017. “The State of Nonprofit Finance Across Disciplines”, [\*Nonprofit Management & Leadership\*](#). 28(1): 125-137.
- Schatteman, A. and Bingle, B. 2017. “Government Funding of Nonprofit Arts Organizations: Impact and Implications” [\*Journal of Arts Management, Law and Society\*](#), 47(1): 34-46.
- Schatteman, A. and Bingle, B. 2015. “Philanthropy Supporting Public Agencies: An Analysis of Local Library Funding”, [\*Journal of Nonprofit and Public Affairs\*](#), 1(2): 74-86.
- Schatteman, A. 2014. “Academics Meets Action: Community Engagement Motivations, Benefits and Constraints” [\*Journal of Community Engagement and Higher Education\*](#), Vol. 6, No 1: 17-30.
- Schatteman, A. 2013. “Accountability of Nonprofit Organizations: To Whom and For What?” [\*International Review of Public Administration\*](#), 18(3): 1-6.
- Schatteman, A. 2010. “State of Ontario’s Municipal Performance Reports: A Critical Analysis”, [\*Canadian Public Administration / Administration publique du Canada\*](#). 53(4): 531–550.
- Schatteman, A. and Charbonneau, É. 2010. “A comparative study of municipal performance measurement systems in Ontario and Québec, Canada”, [\*International Journal of Public Sector Performance Management\*](#), 1 (4): 360-375.
- Schatteman, A. 2008. “Public Performance Reporting: A Bibliographic Essay” [\*Public Performance and Management Review\*](#). 32(2): 307-325.
- Schatteman, A. 1999. "Trails As An Economic Development Strategy: A Case Study" [\*Journal of Applied Recreation Research\*](#). 23(2): 127 - 145.

### Book Chapters (peer reviewed)

- Schatteman, A. forthcoming 2023. “Revisiting Librarians as Public Servants” (book chapter), Staci Zavattaro, Jessica Sowa, Alexander Henderson and Lauren Edwards, editors. *Serving in Silence: The Unheard Stories of Essential Public Servants*, SUNY Press
- Schatteman, A. 2022. “Finance” book chapter for *Social Change and Management*, edited by Norman Dolch and Roseanne Mirabella, Sagamore-Venture Publisher.
- Schatteman, A. and Liu, Li-Yin. 2020. “Teaching Nonprofit Finance” book chapter for [\*Teaching Nonprofit Management\*](#), edited by Heather Carpenter and Karabi Bezboruah, Edward Elgar Publishing.
- Schatteman, A. 2016. "Public, Private or Nonprofit Providers" in *Privatization in Practice: Reports on Trends, Cases and Debates in Public Service by Business and Nonprofits*, Joaquin Jay Gonzalez III, and Roger L. Kemp, Editors. Pp. 10-11.
- Cooling, A. and Schatteman, A. 2015. “Jane Isabel Jacobs” in *Encyclopedia of Public Administration and Public Policy*, 3<sup>rd</sup> edition. Melvin Dubnick and Domonic Bearfield, Editors.
- Schatteman, A. 2014. “Chapter 2: Outsourcing”, in *Alternative Service Delivery*, Kurt Thurmaier, ed. ICMA Press.

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- Schatteman, A. 2012. “Online Citizen Participation: A Case Study of Illinois Nonprofit Organizations” in *The State of Citizen Participation in America*, edited by Hindy Schachter and Kaifeng Yang. pp. 225-238, Information Age Publishing
- Schatteman, A. 2012. “Citizen Participation Through Municipal Websites: A Global Scorecard” in *Active Citizen Participation in E-Government: A Global Perspective*, edited by Marc Holzer and Aroon Manoharan. IGI Global. pp. 404-416.
- Schatteman, A. 2010. “Information Technology and Public Performance Management: Examining Municipal E-Reporting” in 3rd edition of *Handbook of Public Information Systems* edited by Christopher Shea and G. David Garson, CRC Press. pp. 431-442.

### Refereed Conference Proceedings

- Schatteman, A. and Liu, L. 2022. “[Measuring What Matters: Comparing Costs and Performance of Municipal Libraries and Library Districts](#)”, *Academy of Management Proceedings*.
- Schatteman, A. and Liu, L. 2018 “[The Relationship Between Capacity and Performance Information Use in Nonprofit Organizations](#)”. *Academy of Management Proceedings*.
- Schatteman, A. 2017. “[The Performance Paradox: Government Funding of Nonprofit Organizations](#)”. *Academy of Management Proceedings*.

### Teaching Cases

- Schatteman, A., B. Bingle, and C. K. Meyer. 2015. “Growing Support Online One Meal at a Time.” In *Understanding Nonprofit Organizations: Governance, Leadership, and Management*, edited by J. Steven Ott and Lisa A. Dicke, 3rd ed., 216–20. Boulder, CO: Westview Press.

### Engaged Scholarship

- Schatteman, A. 2022. ***State of the Local Nonprofit Sector and Salary Survey: Winnebago and Boone Counties***. Northern Illinois Center for Nonprofit Excellence (funded)
- Schatteman, A. 2022. ***Aurora Nonprofit Study***. City of Aurora (funded)
- Schatteman, A. 2021. ***McHenry County Nonprofit Study*** for Nonprofit-Resources Inc. (funded)
- Schatteman, A., O’Connell, J.A. and Jain, A. 2021. ***DeKalb County Nonprofit Study*** for the DeKalb County Nonprofit Partnership, DeKalb County Community Foundation (funded)
- Schatteman, A. 2019. ***Program Evaluation: The Basics***, DeKalb County Regional Office of Education (funded)
- Schatteman, A. 2019. ***Outcome Evaluation for DeKalb County Nonprofit Partnership*** to research outcomes of Give DeKalb County, DCNP Internship Program, and Professional Development/Nonprofit Day (funded)
- Schatteman, A. 2018. ***DeKalb County Mental Health Board*** to examine the accountability processes of funded agencies and conduct an in-depth analysis of three funded nonprofit organizations, developed a new Quality Indicator Checklist as part of the revised grant application and reporting requirements (funded)
- Holzer, M., Fry, J., Charbonneau, E., Shick, R., Burnash, E., Ceesay, A., Kwak, S., Lin, G. and Schatteman, A. 2009. ***Literature Review and Analysis Related to Costs and Benefits of Service Delivery Consolidation Among Municipalities***
- Schatteman, A. 1997. ***30 Years in the Making: A Comprehensive User and Economic Impact Study of the Bruce Trail, Ontario***. Research study and final report prepared for the Bruce Trail Association

### Book Reviews

- Schatteman, A. 2017. “[Philanthropy in Transition](#)”, *Voluntas: International Journal of Voluntary and Nonprofit Organizations* 28(2), 871-872.

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- Schatteman, A. 2012 “Philanthropy in America”, *Canadian Journal of Nonprofit and Social Economy Research*, 3(2): 101-103.
- Schatteman, A. 2011 “Local Government in a North American Context”, *Public Administration Review*, 71(1): 133-136.

### **Research Grants, Fellowships, and Awards**

- 2018-present ***Scholar-in-Residence at the Newberry Library, Chicago*** researching Lea Demarest Taylor and the Chicago Commons Settlement House (1922-1954)
- 2019 ***The Legacy Project Award*** for dedication to empowering women in local government
- 2016-2017 ***Best Conference Paper for the Midwest Public Affairs Conference*** “Collaboration Between Practitioners and Academics: Defining the Pracademic Experience” co-authored with Emma Powell, Kelly Trusty, and Georgina Winfield
- 2013-2014 ***Principal Investigator Academy for Research and Engagement at Northern Illinois University*** that provides intensive and tailored, year-long training and mentoring in research, artistry, public service, and engagement
- 2012-2013 ***Nominated for Best Conference Paper Award*** for 2012 Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Indianapolis “Nonprofit Accountability: Financial and Performance Reporting of Community Foundations”
- Inducted into Phi Beta Delta, Zeta Gamma Chapter NIU*** International Scholar Honor Society
- 2011-2012 ***Outcomes-Based Performance Management Summit***. Invitation-only at NYU Wagner School of Public Service in partnership with Charity Navigator, supported by the Hewlett Foundation
- 2008-2009 ***Rutgers Excellence Dissertation Fellowship Award*** 2007-2008 and 2008-2009 offered by the Graduate School-Newark on the basis of exceptional academic merit, as evidenced by scholarly promise
- 2007-2008 ***Research Assistant***, “Internal and External Perspectives: Collaborating to Strengthen the Relevance and Utilization of Performance Measurement”, \$40,000 project supported by the IBM Center for the Business of Government
- Inducted into Pi Alpha Alpha***, National Public Affairs and Administration Honor Society
- 2006-2009 ***Member of the International Working Group on Online Consultation and Public Policy Making*** [www.reconnectingdemocracy.org](http://www.reconnectingdemocracy.org). Group supported by \$280,000 grant from the National Science Foundation’s Digital Research Program.
- 2005-2008 ***Research Associate*** for the “Public Performance Measurement and Reporting Network” ([www.ppmrn.net](http://www.ppmrn.net)), a project of the National Center for Public Performance in the School of Public Affairs and Administration, Rutgers University, Newark, New Jersey.
- 2005 ***Best Master’s Research Project Award*** from the Foundation of Women Executives in Public Relations, S.I. Newhouse School of Public Communications, Syracuse University, Master of Science in Communications Management

### **Consulting and Community Service**

- 2022 ***Consulting***: McHenry County Mental Health Board, DeKalb Habitat for Humanity, DeKalb County Community Gardens, Tanzania Development Support, Alliance of Illinois Community Foundations, Spay Illinois
- 2021 ***Consulting***: DeKalb County Community Gardens, Rochelle Area Community Foundation, Rochelle Community Hospital Foundation, Proviso Public Partnership, Senior Care Volunteer Network, Volunteer Center McHenry County, Family Service Agency, Adventure Works

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2020-present	Board Member, INC Board, Aurora, IL
2020	<u>Consulting</u> : DeKalb County History Center, Leland Historical Society, Pay-It-Forward House
2019-present	Member, Steering Committee, DeKalb County Nonprofit Partnership, a program of the DeKalb County Community Foundation (also served 2015-2017)
2019-present	President, Sugar Grove Library Foundation, Sugar Grove, IL
2019	<u>Consulting</u> : St. Charles History Museum, Scottish Rite – Museum and Library, Rochelle Area Community Foundation, Sauk Valley Community College Foundation, Live Healthy DeKalb County, Alliance of Illinois Community Foundations
2018	<u>Consulting</u> : Voluntary Action Center <a href="http://vacdk.com/2018-strategic-plan/">http://vacdk.com/2018-strategic-plan/</a> , Kendall County Soil and Water Conservation District, DeKalb County Youth Service Bureau, Midwest Museum of Natural History, Proudly DeKalb, Tails Humane Society, Sandwich Public Library, DeKalb County Community Gardens, Safe Passage, DeKalb County Mental Health Board
2018-2019	Board Member, DeKalb County History Center, Sycamore, IL
2017	<u>Consulting</u> : DeKalb County Mental Health Board, Egyptian Theatre, City of St. Charles 708 Mental Health Board, Voluntary Action Center, Oak Crest Retirement Center, Family Services Agency, Kendall County Soil and Water Conservation District
2016-2017	DeKalb County Nonprofit Partnership, a program of the DeKalb County Community Foundation, member of the Steering Committee for NGOLD and the Research and Advocacy Committee
2016	<u>Consulting</u> : DeKalb County Mental Health Board, Alliance of Illinois Community Foundations, Tails Humane Society, Genoa Public Library, DeKalb County Community Gardens, Community Foundation of Macon County, CASA DeKalb County, Savanna Museum and Cultural Center, DeKalb County Soil and Water Conservation District, Safe Passage
2015-2021	<u>School Committee Board Member</u> , St. Mary School Committee, DeKalb, IL
2015-2016	Member, Care4Kane (Community Action, Research & Evaluation for Kane County) Aurora IL
2015	<u>Consulting</u> : Egyptian Theatre, Oak Crest Retirement Center, American Fraternal Alliance, Illinois CASA, City of Rochelle, DeKalb County Mental Health Board
2014	<u>Consulting</u> : DeKalb Public Library, Gracie Center, American Fraternal Alliance, Egyptian Theatre, Kishwaukee United Way, Illinois CASA, Rochelle Community Hospital Foundation
2014-2016	Board Member, DeKalb Area Arts Council, DeKalb, IL
2013	<u>Consulting</u> : Oak Crest Retirement Center, Egyptian Theatre, Sycamore History Museum, Glidden Homestead Museum, DeKalb Public Library, Gracie Center
2012-2013	Steering Committee Member of the DeKalb County Nonprofit Partnership (DCNP), a program of the DeKalb County Community Foundation
2012	<u>Consulting</u> : Illinois CASA
2011	<u>Consulting</u> : Oak Crest Retirement Center

### **Invited Talks and Presentations**

- Trainer for [DeKalb County Nonprofit Partnership](#)**, a program of the DeKalb County Community Foundation
- December 2, 2020 “Nonprofit Finance: Assessing Financial Health & Telling Your Financial Story in Uncertain Times” (webinar)
  - September 12, 2019 “Strategic Planning for Nonprofit Organizations”
  - Workshop Series Fall 2018: “Nonprofit Partnership Offers Training Workshops for Local Organizations this Fall”,

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Daily Chronicle, September 12, 2018

- November 28, 2018 “Fundraising Strategies for Nonprofit Staff & Board Members”
- October 10, 2018 “Mission Drift and Strategic Planning for Nonprofits”
- September 26, 2018 “Essential Elements for Nonprofit Board Members”
- June 14, 2018 “Collecting and Organizing Data” for Museum Day
- May 17, 2018 “Dealing with Donor Data: Tips and Strategies”
- July 26, 2017 “Ethics are Everyone’s Responsibility”, DeKalb County Nonprofit Day
- June 12, 2017 “Tech Smarts for Nonprofits”
- October 23, 2017 “Nonprofit Compliance: Taxes, Audits, Reporting, and Documentation”
- July 28, 2016, speaker “Introduction to Nonprofit Financial Management and Accounting”, DeKalb County Nonprofit Day
- July 29, 2015, speaker “Communicating Nonprofit Performance” and “Measuring Your Mission”, DeKalb County Nonprofit Day
- May 21, 2015, speaker “Mission Drift”
- March 19, 2014 “Strategic Planning for Nonprofits”, Breakfast Series
- February 6, 2013 “Strategic Planning on a Shoestring” Slides on Slideshare  
<https://www.slideshare.net/aschatteman/strategic-planning-workshop-feb-6-2013>

**Trainer for [Civic Leadership Academy](#)**, Center for Governmental Studies, Northern Illinois University

- August 16 and 18, 2022 “Executive Director: Part 1 and 2”
- June 8, 2022 “Nonprofit Strategic Planning”
- January 5 and 12, 2022 “Executive Director: Part 1 and 2”
- September 21, 2021 “Outputs and Outcomes: Measuring Nonprofit Impact”
- April 21, 2021 “Executive Director Basics: Part 2”
- April 14, 2021 “Executive Director Basics: Part 1”
- September 15, 2020 “Nonprofit Boards and Governance” (webinar) for the Volunteer Center of McHenry County
- September 2, 2020 “Outputs and Outcomes” (webinar) for the Volunteer Center of McHenry County
- June 18, 2020 “Performance Measures and Organizational Change” (webinar) for Giving DuPage
- June 15, 2020 “Executive Director 101” (webinar) for Giving DuPage
- May 13, 2020 “Executive Director Bootcamp” for the Volunteer Center of McHenry County (webinar)
- April 30, 2020 “Nonprofit Board Governance and the Executive Director Role” (webinar)
- September 25, 2019 “Performance Management for Nonprofit Organizations” for the Volunteer Center of McHenry County
- March 13, 2019 “Nonprofits and Community Engagement” for the Volunteer Center of McHenry County
- November 19, 2018 “Nonprofit Board, Volunteers and Staff: Roles and Responsibilities” Giving DuPage (webinar)
- August 7, 2018 “Performance Management for Nonprofit Organizations” for the Volunteer Center of McHenry County
- February 28, 2018 “Executive Director 101”
- April 6, 2018 “Executive Director 101”
- December 6, 2017 “Nonprofit Promote: Effective Communication Strategies” (webinar)
- November 13, 2017 “Nonprofit Performance: Measuring Your Impact” (webinar)
- October 4, 2017 “Nonprofit People: Board, Volunteers and Staff Roles and Responsibilities” (webinar)
- September 13, 2017 “Nonprofit Purpose: Values, Vision and Mission” (webinar)
- December 17, 2013 “Social Media – Connecting Government and Constituents”

### **Public Library Presentations**

- May 19, 2022, “How to Do Community Surveys”, Barrington Public Library (webinar)
- March 31, 2021, “Nonprofit Know-How: Advocacy”, Barrington Public Library (webinar)



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- August 13, 2019, "Building Your Best Board", Barrington Area Library (webinar)
- February 13, 2019 "Nonprofit Performance Measurement", Barrington Area Library (webinar)
- April 23, 2018 "How to Make Your Donation Count: Smart Giving to Nonprofit Organizations", Sugar Grove Public Library

### **Invited Guest Lectures and Presentations at Northern Illinois University**

- November 9, 2022 "Nonprofit Outcomes Webinar" presenter for the Center for Nonprofit and NGO Studies
- October 19, 2021 "The Not-So-Common Life: Lea Demarest Taylor & the Chicago Commons Settlement House", NIU Notables lecture for the Lifelong Learning Institute
- February 3, 2021 "Volunteerism" (webinar/panel presentation) presented by the Northern Illinois Center for Nonprofit Excellence, part of Regional Volunteerism Conference Series
- February 26, 2021, "Strategic Planning: Meeting Mission and Moving Forward During Uncertain Times" (webinar) Presenter for Northern Illinois Center for Nonprofit Excellence
- July 8, 2020 "Nonprofit Strategic Planning" (webinar)
- May 18, 2018 "Ethics of Fundraising", Northern Illinois Center for Nonprofit Excellence
- April 30, 2018 "Don't Leave Money on the Table- AAUW Salary Negotiation Workshop" Hosted by NIU Center for the Study of Women, Gender & Sexuality and NIU Department of Anthropology
- April 24, 2018 "The Not So Common Life: Lea Demarest Taylor and the Chicago Commons Settlement House", Center for Nonprofit and NGO Studies
- October 20, 2017 "Aligning Your Department's Values and Mission" Council of Councils
- October 9, 2015 "Assessing Your Organization's Performance: Nuts and Bolts and Beyond" Illinois Township Management Academy
- April 20, 2015, speaker at the School of Business, Passport series, "Knowing Where Your Taxes and Donations Go: The Murkiness of Government and Nonprofit Performance Management"
- January 8, 2015 "Using High Impact Practices" Spring Teaching Effectiveness Institute, for NIU Faculty Development
- September 17, 2014: "Recruiting and Managing the Millennial Volunteer", Center for Nonprofit and NGO Studies
- March 27, 2013 "Illinois Arts Funding: Impact and Implications", Center for Nonprofit and NGO Studies
- May 3, 2013 "Work/Life Balance", Women's Conference sponsored by the NIU Division of Student Affairs
- August 15, 2013 "Designing/Writing a Course Syllabus" for the Fall Teaching Effectiveness Institute (TEI) sponsored by Faculty Development at NIU
- September 26, 2013 "Juggling Personal and Professional Life" for the Fifth Annual Academic Advising Summit at NIU DeKalb
- March 9 and 23, 2012 "Grant Workshops" for the Northern Illinois University Counseling Association
- March 22, 2012 "Women's Giving: Changing the Face of Philanthropy" talk co-sponsored by the Division of Public Administration and Women's Studies Program, Women's History Month event
- May 15, 2012 "Effectively Using Service and Experiential Learning" for UNIV 101 Instructor Workshop, with Julia Spears, Director of Office of Engaged Learning
- October 11, 2011 "Lillian Gilbreth: Management Expert and Mom of the Dozen", NIU Lifelong Learning Institute, Notables Lunch Lecture
- April 4, 2011 WOMST 235 Women Across Cultures and Centuries: The History and Cultures of Women in America, lecture called "Anything But Typical: Dr. Lillian Moller Gilbreth"
- March 10, 2011: POLS 395 Public Service, lecture "Philanthropy in America"
- March 5, 2011 "Public Service in Society Today" Circle K (college Kiwanis Club) District Convention, NIU

### **Other Invited Talks**

- September 20, 2022 "Don't Give Them Something to Talk About: Ethical Dilemmas in Philanthropy", presenter for the Association of Fundraising Professionals, Rockford Chapter

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- June 29, 2022 “[Betwixt and Between: Lea Demarest Taylor and the Chicago Commons Settlement House](#)”, presenter for the Highland Park Historical Society
- August 4, 2021, “Co-Curricular Offerings and Community Partnerships”, presenter for Nonprofit Academic Centers Council, Professional Development Webinar Series ([recording](#))
- March 26, 2021, “Starting a Nonprofit”, presenter for Thrive Collaborative Center, Aurora
- February 26, 2021, “Strategic Planning”, presenter for Belvidere Area Chamber of Commerce
- August 21, 2020 “Strategic Planning for Nonprofits and the Role of the Board” ([video recording](#)) for ARNOVA
- April 16, 2020 “The Good, the Bad and the Ugly Truth About the True Costs of Realizing Your Nonprofit Mission”, for the West Suburban Philanthropic Network (webinar)
- February 19, 2020 “The Good, the Bad and the Ugly Truth About the True Costs of Realizing Your Nonprofit Mission”, for the Association of Fundraising Professionals Rockford Chapter
- March 14, 2019 “The Not-So-Common Life: Lea Demarest Taylor and the Chicago Commons Settlement” Urban History Seminar, Chicago History Museum
- May 20, 2018, “Board Development and Ethics”, Arts Alliance Illinois (webinar)
- September 12, 2017 “Online Teaching”, 21<sup>st</sup> Century Institute, Chinese Delegation of Higher Education Professionals
- February 15, 2017 “Nonprofits and Community Engagement”, Nonprofit Marketing Network, Naperville Chamber of Commerce
- September 30, 2016 “Ethics Are Everyone’s Job”, for the Association of Fundraising Professionals-Rockford Chapter and the Northern Illinois Planned Giving Council <https://www.afprockford.org/AFP-NIPGC-Schatteman-20160930.pdf>
- August 6, 2016 “Lillian Gilbreth: Management Expert and Mom of the Dozen”, Waubensee College Lifelong Learning Institute
- September 21, 2015, presentation to the DeKalb County Mental Health Board on performance management
- June 2, 2015 “Nonprofit Collaboration”, American Fraternal Alliance (webinar)
- April 25, 2015, speaker at Elgin’s Volunteer Palooza, City of Elgin on “The Right People”
- March 11, 2015 “Developing a Revenue Strategy: Beyond the Special Event” Illinois CASA (webinar)
- January 7, 2015 “What’s Your Role? Authority and Responsibility of New Board Members and Executive Directors”, Illinois CASA (webinar)
- August 6, 2014 “Building a Culture of Philanthropy” American Fraternal Alliance (webinar)
- February 27, 2014 Panel Discussion “Mission Based Collaboration: Making the Most of Public-Private Partnerships with Community-Based Nonprofits”, ILCMA Winter Conference, Springfield, IL
- April 6, 2014 “Being Smart About Your Charitable Giving: A Workshop” for Smart Money Week”, an event offered for the DeKalb County Cash Coalition as part of the national Money Smart Week (Apr. 5-12)
- April 12, 2014 “Volunteers are Not Free: Trends and Tips”, City of Elgin Volunteer Palooza
- May 12, 2014 “On the Table” event sponsored by the Chicago Community Trust, a conversation with nonprofit practitioners and academics on how to build stronger ties between nonprofit organizations and universities
- June 2, 2014: Volunteer Institute, all day workshop for the Fraternal Alliance, Illinois
- March 26, 2014 “Volunteer Management: Trends and Tips”, American Fraternal Alliance (webinar)
- June 13, August 22, and September 18, 2013 “Nonprofits and Relationship to Government”, 21<sup>st</sup> Century Institute, Chinese delegation, Oak Brook, IL
- October 25 and December 6, 2013, Itasca, IL: Moderator for Legacy Project: Women in Local Government luncheon on “Leaning In to Your Career”
- November 7, 2013 The Alliance of Illinois Community Foundations overview of the Community Indicators exploratory project
- October 19, 2012 Illinois Township Management Academy, Strategic Planning Workshop

## Alicia M. Schatteman

### Media Engagement

- [“NNGO Fundraising Students Learn on the Job Through Crowdfunding Campaign”](#), Northern Now magazine, Winter 2022
- [“Rockford nonprofits experience financial impact from coronavirus pandemic”](#), WIFR Rockford, April 21, 2020
  - Listed in [NIU’s ExpertShow Me the Money: The Uneasy Financial Relationship between Government and Nonprofit Organizations](#), May 27, 2014
  - [The Business of Government Today: Public, Private or Nonprofit Providers?](#), July 22, 2014
  - [We Need An App for That: Comparing Municipal Performance, Lessons from Canada](#), August 26,
  - [Nature versus Nurture: The Importance of Civics Education](#), October 28, 2014
  - [Getting Off Life Support: The Quest to Demonstrate Value of the Nonprofit Sector](#), November 25, 2014
- [The Old West Meets Star Trek: Social Media Use and Nonprofit Organizations Guide](#)
- NIU faculty participate in the MAC Academic Leadership Development Program and receive leadership grants, [NIU Today](#), October 22, 2018
- “Soil and Water Conservation District Begins Strategic Planning Process” [Daily Herald](#), September 26, 2018
- [“Nonprofit Youth Baseball League”](#) interview for Cook County Record, September 10, 2018
- [“Charity Fundraising After Facebook’s Data Breach”](#) interview for Reuters Online, March 21, 2018
- “Engaged Learning Series” [NIU Today](#) January 30, 2018
- [“Donation Tips to Support Recovery Efforts for Hurricane Harvey”](#) Live television interview on Fox 32 Chicago, August 30, 2017
- “When Classrooms, Communities Collide”, [NIU Today](#), April 22, 2016
- “Faculty workshops Offered to Boost Social Media Knowhow” [NIU Today](#), February 1, 2016
- [“Capacity Challenges of the Arts”](#), *Philanthropy Journal* published by the Institute for Nonprofits at North Carolina State University, August 31, 2015
- [“The Call of the Wild: Public Service for Today’s Young Adults”](#) *PA Times* Vol. 37(2): 20.
- Columnist for *PA Times Online* (American Society for Public Administration)
  - December 30, 2014
- “Library Board Talks Strategy”, [DeKalb Daily Chronicle](#), December 5, 2013
- “NIU students plan, lead successful conference on technology for local nonprofit organizations”, [NIU Today](#), May 14, 2013
- “NIU professor holds seminar on importance of the arts”, [Northern Star](#), March 27, 2013
- Women’s Studies Program to host events for Women’s History Month, [Northern Star](#), March 19, 2012
- “A primer on the giving season” [NIU Today](#) December 3, 2012
- Interview on WBBM Radio Chicago, December 4, 2012
- Interview on B95 radio on December 13, 2012
- “Lifelong Learning Institute hosts “NIU Notables” [NIU Today](#), October 4, 2011
- Podcast Interviews
  - [“The Power of Pause”](#), podcast interview with Traci Scherck of Talent Optimization, December 2021, [Episode 51](#)
  - **Engaging Local Government Leaders (ELGL) Podcast** on the subject “Trends and Topics in MPA Programs” [Episode 120](#): April 18, 2017
  - **Jake Lawrence Podcast** [Episode 3](#): March 2017
  - **The Social Corner Podcast** [Episode 2](#): February 2017

**Conference Presentations**

Summary of Presentation Activity

	<b>Total</b>
International	9
U.S. National	30
State/Local	11

**International Conference Presentations**

- “Values-Based Funding: A Local Government-Nonprofit Typology”, Association for Nonprofit and Social Economy Research (ANSER), June 3-5, 2020 (virtual)
- “The Not So Common Life: Lea Demarest Taylor and the Chicago Commons Settlement House” Urban Affairs Conference, Toronto, ON, April 4-6, 2018
- “Fundraising: Online Relationship Management Efforts of Nonprofit Organizations”, International Research Society for Public Management 2011 Conference, Dublin, Ireland, April 10-13, 2011
- “Governing by Contract: The Privatization of the American Neighborhood by Nonprofit Organizations and the Effect on Citizenship”, Association for Nonprofit and Social Economy Research (ANSER) 2010 Conference, Montreal, Quebec, June 4, 2010
- “Citizen Participation Through Municipal Websites: A Global Scorecard”, presented at American Political Science Association Annual Conference, Toronto, Ontario, September 3-6, 2009
- “State of Ontario’s Municipal Performance Reports: A Critical Analysis”, presented at Canadian Political Science Association Annual Conference, Carleton University, Ottawa, Ontario, May 27-29, 2009
- “Municipal Performance Measurement Reporting in Ontario”, presented at the Institute of Public Administration of Canada Annual Conference, Winnipeg, Manitoba, August 26-28, 2007
- “Who Cares? Where are the Citizens in Ontario’s Municipal Performance Measurement Program?”, presented at the Canadian Political Science Association Annual Conference, Saskatoon, Saskatchewan, May 30-June 1, 2007
- “After the Policy is Written: Citizen Involvement in Ontario Municipal Performance Measurement Program”, presented at Atlantic Provinces Political Science Association, Halifax, Nova Scotia, September 16-17, 2006

**U.S. National Conference Presentations**

- Schatteman, A. and Liu, L. 2022. “Measuring What Matters: Comparing Costs and Performance of Municipal Libraries and Library Districts”, *Academy of Management Annual Conference*
- “The Means and the End: Assessing Undergraduate Digital Literacy”, Assessment Institute by Indiana University/Purdue University, October 25-28, 2020 (virtual)
- “The Transitional Generation of Nonprofit Leaders”, ARNOVA annual conference, San Diego, California, November 21-24, 2019
- “Giving and Living Local: The Role of Nonprofits in Supporting Local Parks in Illinois”, ARNOVA annual conference, San Diego, California, November 21-24, 2019
- “The Transitional Generation of Nonprofit Leaders: An Examination of the Chicago Commons Settlement House” ARNOVA annual conference, San Diego, California, November 21-23, 2019
- “Embracing Technology: An Undergraduate Nonprofit Course to Improve Digital Literacy and Maximize Student Engagement” ARNOVA annual conference, Austin, Texas, November 15-17, 2018
- “Out of Balance: Factors Affecting the Level of Nonprofit Financial Reserves” ARNOVA annual conference, Austin, Texas, November 15-17, 2018
- “The Relationship Between Capacity and Performance Information Use in Nonprofit Organizations” Academy of Management Annual Conference, Chicago, IL, August 10-14, 2018
- "Building Strong Practitioner and Academic Relationships" Panelist, ARNOVA annual conference, Grand

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Rapids, MI, November 16-18, 2017

- “Equal but Separate? Truly Integrating Nonprofits into the Public Administration and Policy Curriculum”, Network of Schools of Public Policy, Affairs, and Administration (NASPAA) annual conference, Washington, DC, October 11-13, 2017
- “The Performance Paradox: Government Funding of Nonprofit Organizations”, Academy of Management National Conference, Atlanta, GA August 4-8, 2017
- “Measurement in Local Government: Funding of Nonprofit Human Service Organizations” ARNOVA annual conference, Washington, DC, November 2016
- “Local Government Funding of Human Service Nonprofit Organizations” ICMA National Conference, Kansas City, MO, September 2016
- “Assessing the Effects of Local Government Fiscal Stress on Nonprofit Management” ARNOVA annual conference, Chicago, November 19-21, 2015
- “When Good Intentions Are Not Good Enough: Performance Reporting of Nonprofit Organizations”, American Society for Public Administration Annual Conference, Chicago, IL, March 7, 2015
- “By the Book: Financing of Municipal Libraries in the United States”, Association for Budgeting and Financial Management Annual Conference, October 3, 2014
- “Turning the Tables: Nonprofit Organizations Supporting Public Agencies”, ARNOVA annual conference, Denver, CO, November 20, 2014
- “Developing Hybrid Models of Teaching Nonprofit Management”, ARNOVA annual conference, Denver, CO, November 20, 2014
- “It’s All About Performance: Does Public Funding Indicate Success for Arts Organizations?”, ARNOVA annual conference, Hartford, CT, November 21, 2013
- “State of Nonprofit Finance Research: Problems or Opportunities?” with Tammy Waymire, Association for Budgeting and Financial Management Annual Conference, Washington, DC, October 4, 2013
- “Nonprofit Accountability: Financial and Performance Reporting of Community Foundations ARNOVA annual conference, Indianapolis, Indiana, November 15, 2012
- “College Student Community Service: Analysis of Volunteer Motivations and Constraints” ARNOVA annual conference, Indianapolis, Indiana, November 16, 2012
- “State Grant Funding of Arts Organizations: Impact and Implications” Association for Budgeting and Financial Management Annual Conference, New York, NY, October 25, 2012
- “Financial and Performance Reporting of Community Foundations” Association for Budgeting and Financial Management Annual Conference, Washington, DC, October 13-15, 2011
- “Online Relationship Management Efforts of Illinois Nonprofit Organizations”, Midwest Political Science Conference, Chicago, Illinois, March 31-April 3, 2011
- “Useless to Useful: An Evaluation of Municipal Performance Reports” American Society for Public Administration Annual Conference, Miami, Florida, March 20-24, 2009
- “Information Technology and Public Performance Management: Examining Municipal E-Reporting” Public Performance Measurement and Reporting Conference, Newark, NJ, January 23-24, 2009
- “Results-Based Management and Public Sector Performance in Ontario: A Revolutionary Advance or Passing Fantasy?” co-authored with Dr. Frank Ohemeng, American Society for Public Administration Annual Conference, Dallas, Texas, March 7-11, 2008
- “Lessons to be Learned: Municipal Performance Reporting in Ontario” Public Performance Measurement and Reporting Conference, Newark, New Jersey, November 2-3, 2007
- “Municipal Government Collaboration: What Have We Learned?” American Society for Public Administration Annual Conference, Washington, DC, March 23-27, 2007

### **State and Local Conference Presentations**

- “Values-Based Funding: A Local Government-Nonprofit Typology” Midwest Public Affairs Conference, Indianapolis, Indiana, September 19-20, 2019

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- “Out of Balance: Factors Affecting the Level of Nonprofit Financial Reserves, a Longitudinal Study” Midwest Public Affairs Conference, Chicago, IL, June 6-8, 2018
- “Embracing Technology: An Undergraduate Nonprofit Course to Improve Digital Literacy and Maximize Student Engagement”, Midwest Public Affairs Conference, Chicago, IL, June 6-8, 2018
- “Show Me the Money: Service Learning for Fundraising Courses”, Midwest Campus Compact, Chicago, IL June 5-7, 2017
- “Handing Over the Keys: Local Government Use of Nonprofit Economic Development Corporations and the Implications for Social Equity”, Midwest Public Affairs Conference, Omaha, Nebraska, May 31-June 2, 2017
- “Use of Performance Measurement in Government Funding of Nonprofit Human Service Organizations: A Case Study” Midwest Public Affairs Conference, Columbus, Ohio, June 2016
- “By the Book: Financing of Municipal Libraries in Illinois” Midwest Public Affairs Conference, Fort Wayne, IN, March 29, 2014
- “Implications of State Funding on Arts Organizations” Midwest Political Science Annual Conference, Chicago, Illinois, April 12, 2013
- “Keeping the Lights On While Planning Ahead: Strategic Planning for Nonprofits” with Gerald Gabris and Ph.D. student Eileen Setti, Midwest Political Science Conference, Chicago, IL, April 12-15, 2012
- “Nonprofit Accountability: Financial and Performance Reporting of Community Foundations” Midwest Political Science Association Conference, Chicago, IL, April 12-15, 2012
- “Online Relationship Management Efforts of Illinois Nonprofit Organizations”, Midwest Political Science Conference, Chicago, Illinois, March 31-April 3, 2011

### **Teaching Experience**

#### Northern Illinois University

##### *Nonprofit and NGO Studies*

- NNGO 301x/PSPA 301 Philanthropy and Volunteerism
  - Developed new course in 2010
  - Philanthropy and Volunteerism class raising money for TAILS (2012) [Northern Star](#)
  - NIU students to help Egyptian Theatre with \$2.5M in grants (2016) [Northern Star](#)
- NNGO 350 Community Organizations in a Digital World (face to face and online)
  - Developed new course in 2011
  - Undergraduate Student Conference on Nonprofit Technology (2013) “NIU students plan, lead successful conference on technology for local nonprofit organizations”, [NIU Today](#), May 14, 2013
  - Undergraduate Student Nonprofit Technology Showcase (2015) “NIU students will show how they helped area nonprofits with tech needs” [NIU Today](#) April 24, 2015
- NNGO 351 Nonprofit Boards and Governance (online)
- NNGO 302 Research Methods
- NNGO 390 Special Topics: The Value of Work (developed new Honors seminar)
- NNGO 492 Grant Proposal Seminar (developed new course)
- NNGO 495 Capstone (face to face and online)
  - Developed new comprehensive exam and case study research design for capstone course

##### *Public Administration*

- PSPA 402 Resource Strategies for Nonprofits (developed new course in 2010)
- PSPA 600 Scope and Dynamics
- PSPA 604 Public Program Evaluation Methods
- PSPA 605 Organizational Theory
- PSPA 607 Performance Management I: Theory and Management (face to face and online)

## *Alicia M. Schatteman*

- PSPA 608 Performance Management II: Management and Data Analysis
- PSPA 621 Grant Writing
- PSPA 622 Fundraising
- PSPA 623 Advocacy for Nonprofit Organizations
- PSPA 624 Resources Management for Nonprofit Organizations
- PSPA 626 Nongovernmental Organizations and Governance
- PSPA 673 Strategic Planning for Public Service Organizations
- PSPA 699 Capstone
  - Developed new model for capstone

### *Political Science*

- POLS 220 Introduction to Public Policy
- POLS 690 Political Science Research (dissertation)

### University of Massachusetts - Amherst

- SPP 697 Strategic Fundraising and Philanthropy (online) Summer 2019, Summer 2020, Summer 2021, Summer 2022

### John Jay College of Criminal Justice

- PAD 705 Organization Theory and Management
- PAD 715 Research Methods for Public Administration
- PAD 743 Public Sector Financial Management

### Rutgers University

- Philanthropic Public Service
- E-Government and Transparency
- Analytical Methods
- Citizen Surveys
- Government and Nonprofit Communications Management
- Technology and Public Administration

<b>Directed Student Learning, Research, Engagement and Mentoring</b>
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### Summary

	Undergraduate		Master's		Doctoral	
	Completed	Ongoing	Completed	Ongoing	Completed	Ongoing
<b>Chair</b>					1	
<b>Committee Member</b>			2		8	1
<b>Independent Study/ Research/Capstone</b>	37	9	41		4	

### **Doctoral Dissertations Completed**

Semester/ Year	Name of Student	Dissertation	Degree Sought
2019	Anthony Cooling	Dissertation (committee)	Ph.D. Political Science
2019	Erica Ceka	Dissertation (committee)	Ph.D. Political Science
2017	Eileen Setti	Dissertation – Chair	Ph.D. Political Science
2017	Li Yin Liu	Dissertation (committee)	Ph.D. Political Science
2016	Joe Volin	Dissertation (committee)	Ed.D.
2016	Ben Bingle	Dissertation (committee)	Ph.D. Political Science

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2014	Theresa Eckard	Dissertation (committee)	Ph.D. Political Science
2013	David Mitchell	Dissertation (committee)	Ph.D. Political Science
2013	Jian-Chuan Zhang	Dissertation (committee)	Ph.D. Political Science

### **Teaching Grants and Awards**

- MPA Professor of the Year, 2019
- Outstanding Faculty Member by NIU Mortar Board Senior Honors Society, Pleiades Chapter, Spring 2018
- Engaged Learning Exemplar, one of 33 faculty members across the University, featured at the Engaged Learning, Teaching and Scholarship Conference, March 2018
- Service-Learning Faculty Fellow, 2016-2018
- Outstanding Faculty Member by the NIU Mortar Board Senior Honors Society, Pleiades Chapter, November 2015
- MPA Professor of the Year, 2014
- Multicultural Curriculum Transformation Institute, \$1,000 grant, Office of the Provost, May 16-20, 2011
- Instructional Research and Improvement Grant for “Serving to Give: Enhance Philanthropy and Volunteerism Course with Service-Learning Component” \$3,500 grant, Office of the Provost, May-June 2011

### **University, College, and Department Service**

#### **University**

- Chair, General Education Committee (2022-2023)
- Member, Search Committee for the Assistant Vice Provost for Assessment and Accreditation (2022-2023)
- Member, Baccalaureate Council (2020-2023)
- Member, General Education Committee (2020-2022)
- Member, Search Committee for the State Relations Officer (2021)
- Member, Illinois Innovation Network (2020 to present)
- Member, Board of Trustees Professorships Committee (2019-2020)
- Member, University Council (spring 2019-spring 2020)
- University Faculty Senate (2016-2020)
- Member, University Resources, Space and Budget Committee (2019-2020)
- Member, Presidential Commission on Interfaith Initiatives (2019-2020)
- Member, Museum Studies Graduate Certificate Program Committee (2017-2020)
- Judge for NIU Undergraduate Research and Artistry Day (2012, 2013, 2014, 2016, 2017, 2018)
- Member, Presidential Commission on the Status of Minorities (2017-2018)
- Member, Presidential Commission on the Status of Women (2012-2015)

#### **College**

- Chair, Ad Hoc Committee on Community Engagement (spring 2021 to fall 2021)
- Member, College Senate (2019 to present)
- Member, College Curriculum Committee (2018-2019)
- Representative, Directorate of the School of Public and Global Affairs (2018 to present)

#### **Department/Center**

- Member, MPA Assistant to the Chair search committee (2012)
- Member, MPA faculty search committee (2011, 2012, 2013, 2016, 2017)
- Chair, MPA faculty search committee (2017-2018)
- Member, NIU Program Review and NASPAA Accreditation committee (2012)
- Member, NNGO Director search committee (2011, 2012, 2013)
- Member, NNGO Program Coordinator search committee (2011)
- MPA Colloquium Organizer (2011, 2012)
- Chair, NNGO Curriculum Committee (2011-2012 and 2014-2015)



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- Member, MPA Admissions Committee (2011, 2012, 2014, 2015, 2016, 2017, 2018, 2019)
- IRB Departmental Reviewer (2012-2018)
- Member, MPA Comprehensive Exams Committee (2011, 2014,

### **Professional Service and Engagement**

#### **International Society for Third-Sector Research (ISTR)**

- Reviewer for *VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations*

#### **Association for Nonprofit and Social Economy Research (ANSER)**

- Presenter at 2010 and 2020 annual conference

#### **Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA)**

- Reviewer for *Nonprofit and Voluntary Sector Quarterly*
- Chair, Nonprofit Finance and Financial Management Section (2021-2023)
- Leadership Committee, Governance Section (2019-2021)
- Nonprofit Finance Panel Organizer (2018 and 2019)
- Research to Practice Track Chair, Annual Conference (2017)
- Secretary, Pracademics Section (2016-2018)
- Member at Large, Board of the Pracademics Section (2014-2016)
- Local Arrangements Committee for the Annual Conference, Chicago, IL (2015)

#### **Nonprofit Academic Centers Council (NACC)**

- Vice President of Governance (2022-2023)
- Board Member at Large (2020-2022)
- Accreditation Process Committee (2017)

#### **Academy of Management (AOM)**

- Board Member, Public and Nonprofit Division, Chair, Best Article Award Committee (2018-2019)  
<http://my.aom.org/leadership/toc.aspx?action=DIG&code=PNP>
- Annual Conference paper reviewer (2011-2018)

#### **Network of Schools of Public Policy, Affairs, and Administration (NASPAA)**

- Nonprofit Management Education Section, Board Member (2016-2019)  
[http://www.naspaa.org/principals/committees/section\\_nonprofit.asp](http://www.naspaa.org/principals/committees/section_nonprofit.asp)
- Social Media Editor, *Journal of Public Affairs Education* (2017-2019)  
<https://www.tandfonline.com/action/journalInformation?show=editorialBoard&journalCode=upae20>
- Member, Working Group Section on Budgeting and Financial Management (2011)
- Member, COPRA Accreditation Site Visit Team (2017, 2018)

#### **Academic Women in Public Administration (AWPA)** <https://awparocks.weebly.com/>

- Leadership Team (2017-2018)

#### **Midwest Public Affairs Conference**

- Member of Advisory Board (2014-2019) <http://midwestpac.com/about/leadership/>

#### **Board of Editors:**

- *Journal of Public and Nonprofit Affairs* (2016 to 2020)  
<https://www.jpna.org/index.php/jpna/about/editorialTeam>
- *Collaborations: A Journal of Community-Based Research and Practice* (2016 to 2019)  
<https://scholarlyrepository.miami.edu/collaborations/editorialboard.html>

**Journal Reviewer:** Nonprofit and Voluntary Sector Quarterly, Public Management Review, Public Performance & Management Review, Journal of Public Affairs Education, VOLUNTAS: International Journal of Voluntary and

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Nonprofit Organizations, Journal of Public and Nonprofit Affairs, International Journal of Nonprofit and Voluntary Sector Marketing, Nonprofit Policy Forum, Nonprofit Management and Leadership, Public Administration Review