Take Advantage of Features for Teaching Efficiency—Retention Center

The Retention Center is a remarkable improvement to the Early Warning System. The Retention Center provides easy-to-use data visualization and pre-configured rules for identifying at-risk student in a course. This tool requires no set up and automatically notifies the instructor of students who may need attention, making it easy to respond to risk factors quickly. Blackboard has four alert categories Missed Deadlines, Grade Alerts, Activity Alerts, and Access Alerts.
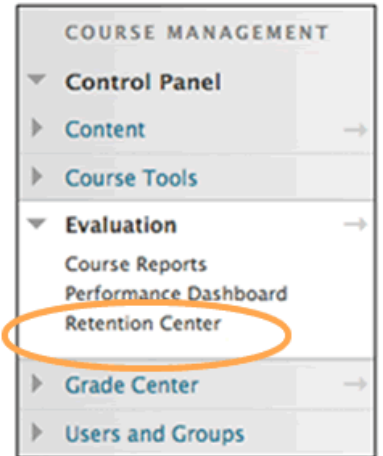
Default Rules

1. **Deadline Rule**— 1 Deadline missed by more than 0 days
2. **Grade Rule**—External Grade is 25% below class average
3. **Activity Rule**—Activity in the last week is 20% below course average
4. **Course Access Rule**—Last access more than 5 days ago

How to get to the Retention Center

—OR—

Retrieved from: https://ehelp.wiki.csupomona.edu/

Retention Center

The Retention Center provides an easy way for you to discover which students in your course are at risk. You can communicate with struggling students and help them take immediate action for improvement. You can also keep track of patterns over time. More Help

Students currently at risk

3			15

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STUDENT ▲	MISSED DEADLINES	GRADES ALERT	ACTIVITY ALERT	ACCESS ALERT
Alexander Bell	·	●	·	●
William Shakespeare	·	●	·	●
Napoleon Bonaparte	·	·	·	●
Hernando Cortes	·	●	·	·
Oliver Cromwell	·	·	·	●
John Dalton	·	·	·	●
Enrico Fermi	·	·	·	●
Robert Frost	·	·	·	●
Samuel Gompers	·	·	·	·
Mikhail Gorbachev	·	·	·	●

Students you are monitoring

Robert Frost ★
Last Access — 80 day(s) ago
Activity — ⬆ 713% above average
Grade — ⬆ 2.91% above average
Missed Deadlines — 0

Alexander Bell ★
Last Access — Never
Activity — No Activity in Course
Grade — ⬇ 39.25% below average
Missed Deadlines — 0

Other information you are monitoring

GRADES ALERT
External Grade is 10% above class average — 20 students meeting rule<

More http://www.niu.edu/blackboard/upgrade/

Monitoring Individual Students

1. In the Retention Center, click on the specified *student's name* in the **Risk Table**
2. Next, click on the star symbol next to **Monitor,** directly below the student's name

♦ Risk factors for *Students you are monitoring* will appear on the right-hand side of the **Retention Center** next to the **Risk Table**.

♦ When students are selected for individual monitoring, information will be provided regardless of whether or not they meet the risk factors criteria.

What is a rule?

You determine which rule alerts appear in your risk table. Rules define the criteria which will trigger and alert. For instance, course activity rules are based on the students' overall activity within a course. If students fall below the criteria determined by the rule, an alert will be triggered. Rules can be very useful in teaching efficiency.

Notifying a student at-risk

1. From the **At-Risk table***, select the student by clicking on the student's name
2. From **Retention Status**, click on **Notify**
3. Select Students
4. From **Send Notification** page, complete the information with a personalized message.
5. Click the **Submit** button

Remember!

You can access the Retention Center alerts for all your courses from Global Navigation as soon as you log on Blackboard.

Creating a Customized Rule

1. On the **Retention Center** page, click **Customize**
2. From the **Customize** page, point to **Create Rule** and select one of the four rule types.
3. *Name* the **Rule**
4. *Define* the **Alert** and select preferred criteria
5. Click the **Submit** button