Bold Futures Workshop

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The Huskie Shuffle: defined as students being required/forced to go from office to office to solve issues and/or problems. Some of the circumstances identified: confusion with the website; C.A. not having needed information; problems registering on-line, particularly with permitted classes; disconnect between departments when required class is outside of major department; faculty and/or department advisors providing incorrect information; difficulty when change in advisors is forced upon student; one student had asked to be taken out of public directory and then stopped receiving NIU notices and was told nothing could be done about it; no one place new students could go to get information needed for academic counseling, organizations, and other student opportunities; online catalog confusing.

Potential Solutions and Improvements

1. Make UNIV 101 mandatory for all incoming students; once a week for 8 weeks; and reduce number of seemingly pointless assignments.
2. Allow students to set preferred email address (gmail, yahoo, etc.) as designated for NIU notices.
3. Centralize student services into one location, with an information desk.
4. Make it more apparent which handouts that the students get at orientation and move-in are more important than others.
5. Provide more training and information to C.A.s.
6. Find more and better ways to communicate information to students.
7. Improve permitting system for classes