Student Support Services Work Group

January 21, 2016, 9-11 am  
Northern Illinois University, Lowden Hall, Room 304  
Call in Number – 815-753-0019  

Attendees  
Amy Franklin (NIU), Kelly Giannuzzi (HBR), Brian Lance (NIU), Tetra Mewhirter (SVCC), Debbie Pixton (NIU), Donna Schoenfeld (NIU), Flecia Thomas (MCC - phone), Eric Weldy (NIU)  

Agenda  

- Peer Mentoring  
  - Peer mentoring survey  
    - 11 responses to date; looking to get at least 30 responses  
    - Flecia Thomas will follow up with individuals from institutions in the P-20 Network who have not yet responded to the survey  
  - Peer mentoring conference  
    - April 20 at NIU Naperville  
    - 8-10 volunteers to help with the planning; welcome additional  
    - First planning meeting is being scheduled; the team will establish regular meeting dates following the first meeting  
  - Peer mentoring research progress  
    - GA is working on this research and plans to have preliminary findings for February 16  
    - Additional report at April 20 conference  

- Data – Review prototype of community college feedback report  
  - Brian will identify metrics beyond those in the proposed ILDS report and create a template for input from other members of this group by 1.29.  
    - We will send it around for input from the other members of this group.  
    - This modified report can then be used to inform the transfer student survey questions.  
  - Develop an action plan for strengthening data sharing and use across institutions – should be simple  
    - Amy will draft the action plan and then everyone can provide input  
    - Plan for sharing the information with feeder high schools  

- FAFSA Completion Rates
Tables were shared reflecting the locations of and attendance at ISAC facilitated FAFSA completion workshops throughout the region.

Anticipate additional information from ISAC reflecting the rates of students completing the FAFSA at each institution. This information will be compiled into a report for the February 16 meeting. Debbie will manage this process.

**Next Steps**
- Brian Lance drafting new feedback report
- Amy and Eric are drafting action plan
- Debbie to manage the incoming FAFSA data

**Meeting materials**
Documents related to this topic are posted (or will be posted) online at [www.niu.edu/p20network](http://www.niu.edu/p20network). Click on the Work Groups tab and then on the Student Support Services Work Group under Meetings and Materials. Feel free to send links to other documents that you recommend for this group to Debbie Pixton (dpipton@niu.edu).

**Location and Parking**
Lowden Hall (across from the castle building) is on the south side of the College Drive cul-de-sac and a 5 minute walk from Visitors Parking. Free parking is available in the Visitors Lot south of the Holmes Student Center. Tell the attendant that you are attending a P-20 Network meeting, so that you are not charged.

**Always in Mind**

**Goal:** Coordinate student support systems across institutions to ease transitions and increase success.

**2015-16 Objectives and Deliverables**

- Strengthen data sharing and use data across institutions in coordination with the Illinois Longitudinal Data System.
  - February 2016 – Share an action plan for strengthening data sharing and use across institutions.
  - September 2016 – Report progress on the implementation of the action plan.
- Determine most meaningful ways to support and maintain an ongoing, supportive connection among professionals who support peer mentoring programs to meet the goal of training and supporting 80 student mentors for 400 at-risk students.
  - February 2016 – Present results of follow up survey and other research. Share an action plan for how to address identified needs.